ISSQUARED®

EIAG®

EXTERNAL IDENTITY ACCESS & GOVERNANCE

Simplified and Secure Management

of External Identities

EIAG®

EXTERNAL IDENTITY ACCESS & GOVERNANCE

EXTERNAL IDENTITY ACCESS & GOVERNANCE (EIAG®)

External users or non-employees, including vendors, partners, customers, consultants, and contractors, need access to digital resources in most modern organizations. Performing a manual, tedious, and time-intensive process to create accounts in various systems they need to access can be challenging. Additionally, it is difficult to manage and monitor their access to your systems and network. Due to their short engagements, organizations struggle to gain full visibility into access risks, such as over-assignment of permissions or missed deprovisioning.

To efficiently manage external user identities, EIAG® provides a secure platform that streamlines external user onboarding and automates provisioning and deprovisioning, enabling efficient access governance controls. EIAG helps improve your security posture by securely authorizing external users and ensuring the appropriate level of access rights and entitlements across multiple directories and application target systems, both on-premises and in the cloud.

Our EIAG® solution revolutionizes delegated administration and automation by offering self-registration, request-based application access and entitlements, password reset, and access revocation capabilities.

EIAG® FEATURES & FUNCTIONS

External Identity Lifecycle Management

Establish an authoritative source to manage the external identity lifecycle, from creating identities, provisioning to target applications or systems, to updating or deprovisioning external accounts.

Entitlement Management

Attain a streamlined process to manage application entitlements with connected target systems. Provide entitlement membership and provisioning through on-demand requests from sponsors (custodians) or end users with appropriate scrutiny to grant access for a limited period.

Workflow-driven Access Control

Enhance decision-making capabilities with drag-and-drop workflows for setting up new external user accounts and granting entitlements based on the type of external organization.

Identity and Access Reviews

Revalidate external user accounts and their access privileges with fine-grained access reviews. Set custom recertification intervals, approvals, and notifications, and implement remedial actions as needed.

Multiple Authentication Mechanisms

Gain full control over authentication and authorization by implementing risk-based multi-factor authentication and secure encryption technologies. Incorporate multiple authentication options, including third-party mechanisms, tailored to your application requirements.

Out-of-the-box Integrations

Quickly configure and deploy with pre-built integrations for the leading market solutions you've already invested in. Additionally, you can develop custom connectors using standard templates, integration patterns, operations, actions, and reconciliation methods.

> "Govern External Identities & Mitigate Their Access Risk"

WHY EIAG®

Full Control Over Onboarding Process

Automate your onboarding process through an intuitive drag-and-drop workflow for various types of external users, such as vendors, partners, and customers.

Delegate Identity Administration

Involve internal custodians to manage external identities, or allow external custodians (third-party associates) to onboard and manage their users. Custodians can oversee external accounts and entitlement access throughout their engagement.

Mitigate Risk Access

Ensure custodians have full visibility and control over the access granted to external identities. They can manage and revoke access promptly, and policies can be created to conduct periodic access reviews and revoke access based on business needs.

Make Better Business Decisions

Automate interactions with custom email alerts and notifications for all events. Gain better insights through intuitive dashboards and real-time reporting.

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